

# Talk to Your Tenant Advocate

## Phone

202. 719. 6560

## Web

[www.ota.dc.gov](http://www.ota.dc.gov)

## Meet

### Reeves Center at

2000 14<sup>th</sup> St, NW, Ste 300N

Walk-Ins M/W: 8:45am-3:30pm,

Tue/Thur: 8:45am-4:45pm,

Fri: 1pm-3pm, or by appt.



# “Putting People First”

D.C. Office of the Tenant Advocate  
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**OFFICE OF THE TENANT ADVOCATE**  
“PUTTING PEOPLE FIRST” **DC**



# “Serving the District Tenant Community”

# OTA

# D.C. OFFICE OF THE TENANT ADVOCATE

“PUTTING PEOPLE FIRST”

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**The mission** of the Office of the Tenant Advocate (OTA) is to provide technical advice and other legal services to tenants regarding disputes with landlords; to educate and inform the tenant community about tenant rights and rental housing matters; to advocate for the rights and interests of District renters in the legislative, regulatory, and judicial contexts; and to provide financial assistance to displaced tenants for certain emergency housing and tenant relocation expenses.

## Services Provided

### Housing Assistance, Community Service

OTA advises tenants on resolving disputes with landlords, identifies legal issues and the rights and responsibilities of tenants and landlords, and provides legal and technical assistance for further action such as filing tenant petitions.

### Legal Representation

OTA provides in-house representation for tenants in certain cases, and refers other cases to pro bono or contracted legal service providers and attorneys.

### Policy Advocacy

OTA works with other governmental and non-governmental officials and entities, including the DC Council, the Mayor's office, executive agencies, the courts, tenant stakeholders, advocates, and others, to promote better tenant protection laws and policies in the District.

## OTA Educational Institute

OTA conducts educational seminars in a variety of contexts to inform tenants about their rights and other rental housing concerns.

## Emergency Housing

OTA provides financial assistance for certain emergency housing and relocation expenses to tenants displaced by fires, floods, or government closures.

